KEISHA MORGAN

Medical Social Worker, LCSW | Inpatient and Emergency Department

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SUMMARY

Licensed clinical social worker with 7 years of hospital experience, now on adult medical and cardiac units in a 520-bed academic medical center. Complete psychosocial assessments and discharge plans for 45–60 patients per month. Cut avoidable discharge delays on 2 units by 27% in 12 months. New York LCSW; fluent in English and Spanish.

EXPERIENCE

Medical Social Worker, LCSW — *Brightwater University Medical Center* Dec 2022–Present

520-bed academic medical center; covers 2 adult medical and cardiac units with 64 beds.

- Complete psychosocial assessments and discharge plans for 45–60 patients per month, with referrals to skilled nursing facilities, home health, and hospice.
- Started a daily 15-minute discharge huddle with nurses and case managers; avoidable discharge delays on 2 units fell by 27% in 12 months.
- Complete suicide risk assessments and safety plans for 8–12 patients per month, with same-day referral to psychiatry when needed.
- Lead goals-of-care family meetings with the palliative care team for 6–10 families per month.
- Serve as field instructor for 2 MSW interns per year; all 6 interns since 2023 completed their placements.

Social Worker, LMSW, Emergency Department — *Elm Harbor Community Hospital* Aug 2019–Nov 2022

220-bed community hospital with 48,000 emergency department visits per year.

- Assessed 10–14 emergency department patients per shift for mental health crises, substance use, homelessness, and abuse.
- Connected 380 patients without a primary care provider to a clinic appointment before discharge in 2021.
- Built a list of 120 local shelters, food programs, and treatment centers that nurses used for after-hours discharges.
- Made 30-day follow-up calls to high-risk patients; returns to the emergency department within 30 days fell from 19% to 14% for this group.
- Completed 36 months of clinical supervision toward the LCSW license, 1 hour per week with an LCSW supervisor.

EDUCATION

Lakeshore State University May 2019

Master of Social Work (MSW) in Clinical practice, health and mental health

Fenmore College May 2017

Bachelor of Arts in Psychology

SKILLS

Clinical:	Psychosocial assessment, Crisis intervention, Suicide risk assessment and safety planning, Motivational interviewing, Trauma-informed care, Goals-of-care family meetings
Care coordination:	Discharge planning, Skilled nursing, home health, and hospice referrals, Medicaid and Medicare navigation, Community resource referral, Mandated reporting
Systems:	Epic (EHR), Microsoft Excel, Microsoft Teams

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CERTIFICATES

Licensed Clinical Social Worker (LCSW), New York Nov 2022
New York State Education Department, Office of the Professions

Licensed Master Social Worker (LMSW), New York Jul 2019
New York State Education Department, Office of the Professions

Nonviolent Crisis Intervention Apr 2025
Crisis Prevention Institute (CPI)

LANGUAGES

English (Native) · Spanish (Fluent)

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